

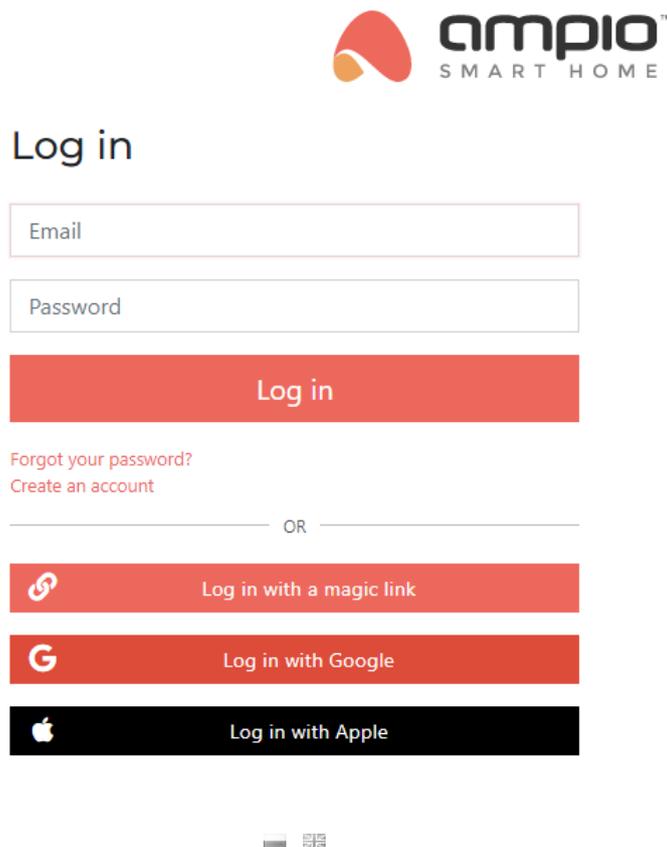
What can you find on cloud.ampio.com?

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In this article you will find out how to register an account, you will learn to take your first steps in the Ampio Cloud and you will gain greater control over your installation.

First visit on the website

When you visit cloud.ampio.com for the first time, you will have to create an account.



The screenshot shows the login interface for Ampio Smart Home. At the top right is the Ampio logo. Below it is the title "Log in". There are two input fields: "Email" and "Password". A red "Log in" button is positioned below the password field. Underneath the button are two links: "Forgot your password?" and "Create an account". A horizontal line with "OR" in the center separates these from the social login options. There are three buttons for social login: "Log in with a magic link" (with a link icon), "Log in with Google" (with the Google 'G' logo), and "Log in with Apple" (with the Apple logo). At the bottom center, there are two small icons: a hamburger menu icon and a language selection icon.

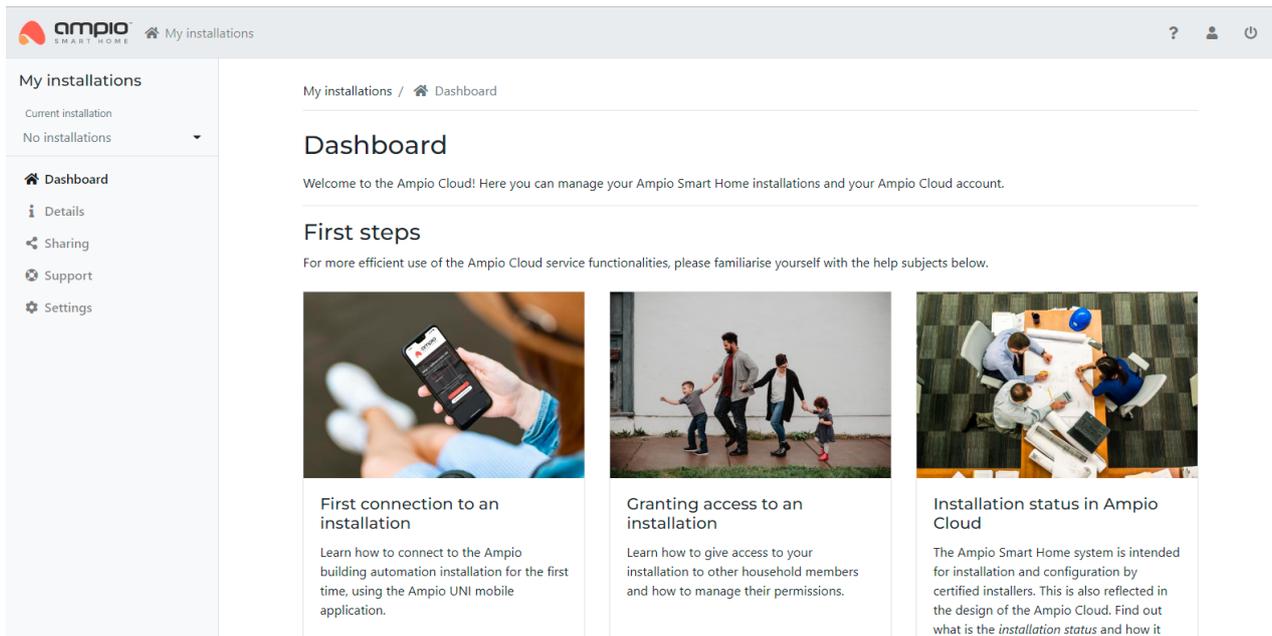
You can do that using a form to [Create a new account](#), or use one of the these options:

- Log in with Google
You can get access to the Cloud by signing into your Google account.
- Log in with Apple
Apart from the Google account, you can also log into the Cloud with an Apple ID.

If you already have an account, in addition to the standard log in, we can log in without a password using:

- Log in with a magic link
After providing your email address, you will receive a message with a link to log in.

I managed to log in. What is next?



The screenshot shows the Ampio Cloud dashboard. The left sidebar contains navigation options: 'My installations' (with sub-options for 'Current installation' and 'No installations'), 'Dashboard', 'Details', 'Sharing', 'Support', and 'Settings'. The main content area is titled 'Dashboard' and includes a welcome message: 'Welcome to the Ampio Cloud! Here you can manage your Ampio Smart Home installations and your Ampio Cloud account.' Below this is a 'First steps' section with the text: 'For more efficient use of the Ampio Cloud service functionalities, please familiarise yourself with the help subjects below.' Three article cards are displayed:

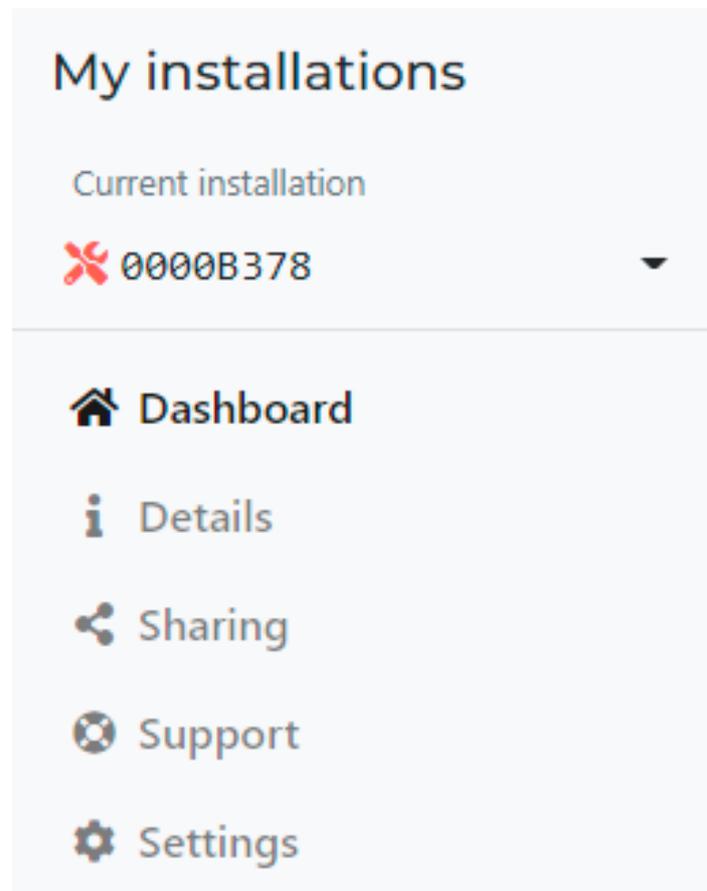
- First connection to an installation**: Learn how to connect to the Ampio building automation installation for the first time, using the Ampio UNI mobile application.
- Granting access to an installation**: Learn how to give access to your installation to other household members and how to manage their permissions.
- Installation status in Ampio Cloud**: The Ampio Smart Home system is intended for installation and configuration by certified installers. This is also reflected in the design of the Ampio Cloud. Find out what is the *installation status* and how it

In the beginning you will not have any installation added to your account. It is a good time to read the articles shown on the dashboard.

- [First connection to an installation](#)
- [Installation status in Ampio Cloud](#)
- [Granting access to an installation](#)

Reading the articles will explain the process of adding installations, all aspects of managing the installations and granting guest or installer access to the installations.

What can I find in the tabs?



Current installation

Here, the drop-down menu will let you choose which installation you would like to manage currently, or it will let you enter the folder with all installations. Normally, one user would have only one installation and it will always be marked as current.

Dashboard

You are already familiar with this tab - it's a starting screen which welcomes you after logging in.

Details

As the name suggests, here you will find all the information about your installation and you will be able to check its current status. Visit this tab to find out any installation details.

Sharing

In one of the [articles](#) that is displayed on the dashboard, you can find guidelines about how to share an installation. In the *Sharing* tab you can also see all the sent invitations and the invitations that have not yet been accepted.

Support

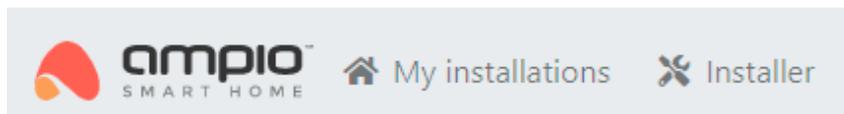
This tab allows you to check what installers are linked to your installation, to browse the access granting history, and to request remote support from an installer by providing his/her email address. Such remote access will be granted for 24 hours after accepting the invitation by the chosen installer. During this time, the installer will be able to log into your installation.

Settings

The *Settings* section comprises of 3 functions: here you can edit the name of your installation, as an installation owner you can mark the installation as completed, reverse its status to development, or abandon the installation, if you do not use it anymore.

Installer account

If your account has installer permissions, an additional tab will be available in the top bar, which will allow you to access the installer zone.



You will find the most important announcements aimed at installers here. All installations that you have permissions to and files for downloading, such as:

- Smart Home Configurator
- Smart Home Manager
- SD card images
- Test solutions
- Marketing materials
- Other resources (e.g. 2D models)

In the installer zone, you can submit a warranty claim and find all the claims ever submitted from your account. At the bottom of the menu on the left, there are links that will let you quickly access our other web services.